

CTMC renovations complete

By Alison Kohler

MEDDAC Public Affairs

Improvements to make the Combined Troop Medical Clinic more patient-centered were completed in October, and the changes were a direct result of the change in mission to treat Families as well as Soldiers in the clinic.

The clinic used to conduct physical exams for Soldiers, so the hearing and other screening rooms were removed to add seven more exam rooms and a team room. Six other exam rooms were taken out of commission during the renovation, because of their proximity to the renovation area.

“With this opening we have access to more exam rooms,” said Maj. Jennifer Glidewell, officer in charge of CTMC.

The waiting area has children’s tables with books, and a television with children’s programming is planned.

The front doors used to open into the foyer and made it difficult for strollers to get into the building. Now the outside has an automatic option and the doors open without having to pull them.

“It’s a lot better for strollers and Families,” Glidewell said.

As far as services in the clinic, there are pediatricians in the medical homes that have Families.

CTMC serves the Soldiers and Families of the 2nd Heavy Brigade Combat Team and 1st Sustainment Brigade in Medical Homes 6-8 in Building 7672 Estes Road on Custer Hill.

The patient-centered medical home team concept is one that provides all outpatient needs under one umbrella. The same providers see the same Family members within the same unit to increase continuity of care and improve overall satisfaction with health care services.

The CTMC eventually will be renamed and memorialized, but the memorialization process takes time.

“Besides our name, we’re set up for Families,” Glidewell said.

For more information about the CTMC, visit <http://iach.amedd.army.mil/sections/clinics/CTMCMain.asp> or call 239-4181 or 239-5181.